

# House rules

Dear guests,

We would like to welcome you to our holiday homes at Villaggio Galanu and wish you an eventful and relaxing stay!

With our holiday homes we would like to offer you the basis for carefree and relaxing days. To ensure that this is always possible, it is essential that our guests know and comply with the house rules. With your booking, you accept these house rules and ensure that you and all fellow travellers comply with them.

We thank you in advance for your co-operation!

If you have any questions about our house rules, please contact us at

[contact@villaggio-galanu.com](mailto:contact@villaggio-galanu.com)



## QUIET TIMES

---

Out of consideration and in the spirit of good neighbourliness, quiet hours must be observed between 10 p.m. and 7 a.m.



## SMOKING

---

Smoking is not permitted inside the buildings. Please go outside and use an ashtray there. Please dispose of completely cooled cigarette butts in the general waste bin.



## INTERNET

---

Free internet access is available in our holiday accommodation.

**The access code is: villaggiogalanu22**

Use of this internet access is at your own risk. As the landlord, we accept no liability for any of your activities on the internet.



## POOL

---

Use of the pool is at your own risk. We ask parents to supervise their children. The pool is open from the beginning of May to the end of October and is available daily from 9:30 a.m. to 7:30 p.m.

Please note:

- Use the outdoor shower before each swim to ensure good water quality
- If you lose the ball while playing water polo, please bring it back to the pool and wash the ball and your feet in the shower before re-entering the pool
- Jumping into the pool is not permitted
- Please put the pool accessories provided back in the box after use
- When leaving the pool lounge, please close any open parasols, as unexpected gusts of wind can cause them to tip over



## PETS AND WILD ANIMALS

---

Villaggio Galanu is located in one of Europe's most beautiful nature reserves, which is why encounters with wild animals such as turtles, wild boars and hares are not uncommon. We kindly ask you to refrain from feeding wild animals, as this causes them to lose their natural fear of humans and impairs their natural instinct for survival.

To ensure that all guests feel at home with us, your beloved four-legged friends are also welcome to stay in our Casa Lavanda and Geranio holiday homes.



## VISITORS

---

For safety reasons, a maximum of 4 people are allowed to stay in the holiday homes at any one time. In the holiday homes Casa Lavanda, Casa Geranio and Casa Limone, up to 5 people are allowed. In the holiday homes 'Casa Rosmarino' and 'Casa Oleandro', a maximum of 3 people are allowed. Visitors are also allowed to stay overnight in the holiday accommodation. They must be registered with us as the landlord in advance. Visitors can be registered by telephone or email. We charge a fee of €40 per visitor per night. We kindly ask our visitors to adhere to our house rules so that everyone can feel comfortable.



## EVENTS AND PARTIES

---

To ensure that our home remains pleasant for all guests, larger events and parties are unfortunately not permitted in our holiday homes. We kindly ask you to observe the terms of our house rules whenever several people gather together.



## WASTE SEPARATION AND DISPOSAL

---

As we are obliged to separate waste, we ask you to do the same.

There are appropriate disposal options for:

- **Paper, cardboard** Carta / Cartone      **white and dark grey bins**

Cardboard, paper, magazines and books are disposed of here.

Empty milk or juice cartons from Tetra Pak can also be disposed of here.

- **Plastics**                      **Plastica**

This includes plastic bottles and all other plastic packaging, e.g. empty yoghurt pots, shampoo bottles, plastic cutlery, etc.

- **Residual waste**              **Secco**

This refers to dry residual waste. Porcelain or ceramic shards, cotton buds, nappies, cat litter, light bulbs, etc. can be disposed of in this container.

- **Glass**                          **Vetro**

Empty glass bottles and containers are disposed of in this container, regardless of their colour.

- **Cans and tubes**              **Barattolame**

Food tubes and aluminium cans are disposed of in this container. available.

New rubbish bags are also available in the holiday homes for you to use as needed. Please dispose of your rubbish exclusively in the designated containers in the rubbish bins provided, approx. 350 m from Villaggio Galanu, on the road towards the exit.

Furthermore, never throw food scraps, rubbish, wet wipes or other hygiene products into the toilet or other drains. If the sewage pipes become blocked, please inform us, your landlords, immediately.



## SECURITY

---

The Costa Paradiso community has a private security service (Vigilanza) that operates 24/7 throughout the year. The guardhouse with barrier is located at the entrance to Costa Paradiso.

**Telephone number: 0039 079 689 712**

For security reasons, we ask you to lock all entrance doors with the key when leaving the house. In addition, windows should be closed or secured with a window hook.

Thank you for your understanding and cooperation!

For fire safety reasons, please ensure that escape routes are not blocked.

Please always switch off the hot water boiler, air conditioning, heating, fans, lights and other electrical appliances when they are not in use.

### Outdoor area

Please secure outdoor items such as parasols and similar items overnight to prevent damage from strong winds and to ensure your safety.

### Barbecues/fireplaces

Open fire facilities may only be used by adults. As it does not rain for long periods in Sardinia during the summer and the plants in the maquis can become very dry and also contain essential oils, there is a very high risk of fire during this time, which is why barbecues may be prohibited at times.

Please check with us, your landlord, before barbecuing to find out if there is a barbecue ban in place.

**For fire safety reasons, please refrain from barbecuing with charcoal, as charcoal can produce strong sparks. Use briquettes instead.**

Once cooled, dispose of the ashes and other residues in the general waste.

### Contacts Costa Paradiso

|                                  |                  |
|----------------------------------|------------------|
| Guard Costa Costa Paradiso 24/7: | (+39) 07968 9712 |
| Costa Paradiso Administration:   | (+39) 07968 9450 |

### Emergency contacts

In case of emergency please contact

|                                                |            |
|------------------------------------------------|------------|
| Emergency ambulance / Emergenza Sanitaria:     | (+39) 118  |
| Police emergency call / Carabinieri Emergenza: | (+39) 112  |
| Fire emergency / Emergenza Incendi:            | (+39) 1515 |
| Emergency at sea / Emergenza in Mare:          | (+39) 1530 |

### Public service

|                                                                      |                    |
|----------------------------------------------------------------------|--------------------|
| Tempio fire station / vigili del fuoco Tempio:                       | (+39) 115          |
| Civil Defence Lu Colbu / Protezione Civile Lu Colbu:                 | (+39) 33854 37 232 |
| Forest Administration Trinità d'Agultu / Forestale Trinità d'Agultu: | (+39) 07968 1382   |
| Carabinieri Trinità d'Agultu:                                        | (+39) 07968 1222   |
| Carabinieri Tempio Pausania:                                         | (+39) 07967 25100  |
| Capitaneria Porto Torres:                                            | (+39) 07951 5151   |

### Doctors / Medico

|                                         |                    |
|-----------------------------------------|--------------------|
| Private medical service Costa Paradiso: | (+39) 345 270 5508 |
|-----------------------------------------|--------------------|

**This medical treatment is available free of charge from around 20 June to 15 September, upon request of our Villaggio Galanu insurance card.**

|                                                                    |                       |
|--------------------------------------------------------------------|-----------------------|
| Tempio Pausania Hospital / ATS Sardegna - ASSL di Olbia Tempio P.: | (+39) 07967 8200      |
| Paediatrician Dr Cherchi / Pediatra Dr Cherchi:                    | (+39) 33681 4750      |
| Dentist Dr Pasella / Dentista Dr Pasella:                          | (+39) 33399 90050     |
| Dentist Dr Patteri / Dentista Dr Patteri:                          | (+39) 34718 74410     |
| Veterinarian Dr Suelzu / Veterinario Dr Suelzu:                    | (+39) 32843 483986    |
| ATS / ASL Olbia - Tempio:                                          | (+39) 07895 52364 083 |

Medical Protection Trinitá d'Agultu / Guardia Medica Trinitá d'Agultu: (+39) 07967 8479  
Pharmacy Grixoni Trinitá d'Agultu (+39) 07968 62007  
(+39) 07968 1214  
Pharmacy Costa Paradiso: (+39) 391 760 3958  
(from approx. 20 June to 15 September)

### Airport

Aeroporto Olbia Infopoint: (+39) 07895 63 444  
Aeroporto Alghero Infopoint: (+39) 07993 5282



### PARKING

---

For your stay with us in the holiday accommodation there are marked parking spaces available for your car. Please note that we as the landlord are not liable for the vehicle parked in the car park and its contents.



### CLEANING

---

You are responsible for cleaning the holiday accommodation during your stay. The appropriate cleaning products and utensils are of course available for you to use in the holiday home.

For stays of more than 7 days, you will receive fresh towels free of charge on request.

You can also use the shared washing machine;  
we charge just €5 per wash.

If you would like an additional bed to be made up, we charge:

€10 for a single bed and €15 for a double bed.

Before your departure, there are also some cleaning tasks to be carried out, which you will find detailed in the "Arrival and departure" section.



### DAMAGE

---

Please report any damage to the holiday home to the landlord immediately so that we can replace it. In the case of minor damage, such as a broken glass, we as the landlord will cover the replacement costs. However, you as the tenant are liable for more significant damage to the furnishings or the holiday accommodation.



## KEY

---

Upon arrival, you will receive a key for the holiday home. Please keep it safe and do not let it out of your possession. If the key is lost, please inform us immediately. A fee of €25 will be charged for the replacement of the key, which is to be paid by you as the tenant.



## ARRIVAL AND DEPARTURE

---

To ensure that our holiday home is perfectly prepared for you, you can check in from 3 p.m. on the day of arrival. On the day of departure, we ask you to leave the house by 10 a.m. at the latest and to leave it in a tidy condition.

This includes

- Empty the fridge and wipe it dry
- Clean the crockery and put it back in its dry place
- Dispose of any remaining food
- Dispose of household waste in the bins provided
- Clean used appliances and equipment if necessary
- Store used furniture neatly
- Switch off electrical appliances, such as the boiler (except refrigerator)
- Sweep the rooms used in the house
- Lock the front door and hand over the keys

These house rules are designed to ensure that you enjoy a pleasant and safe stay in our holiday accommodation. Any violation of these house rules also constitutes a breach of the rental conditions. We therefore kindly ask you to observe them and wish you a relaxing stay and a pleasant time with us.

Your Márcia and Martin Bauer